



Terms and Conditions

Effective from: July 1, 2024 / Version: 1.0.1

Welcome to our web shop. These Terms and Conditions ("Terms") govern your access to and use of this website and its services. By accessing or using the website, you agree to be bound by these Terms.

Scope

These general terms and conditions apply to all offers of the trader and all distance contracts arising between the trader and the consumer.

Before the distance contract is concluded, the text of these general terms and conditions shall be made available to the consumer. If this is not reasonably possible, the consumer shall be informed that the general terms and conditions are available for inspection and will be sent as quickly as possible and free of charge upon request.

If the distance contract is concluded electronically, the text of these general terms and conditions shall be provided to the consumer electronically in a way that allows the consumer to store them easily on a durable medium. If this is not reasonably possible, the consumer shall be informed of where to access the general terms and conditions electronically and that they



will be sent electronically or by another method, free of charge, upon request.

If any special product or service conditions apply in addition to these general terms and conditions, paragraphs 2 and 3 shall apply accordingly. In the event of conflicting provisions, the consumer shall always be entitled to invoke the applicable provision that is more favorable to the consumer.

Products and Services

VinylVerve and Vinyl Elpees specialize in selling second-hand records, DVDs, CDs, and other media. Our inventory is sourced through various means, including the Discogs API, to ensure a wide selection of items for our customers.

The Offer

If an offer has a limited period of validity or is subject to specific conditions, this will be expressly stated.

The offer shall include a complete and accurate description of the products, digital content, and/or services offered. The description shall be detailed enough to enable the consumer to assess the offer properly. If images are used, they shall be faithful depictions of the products, digital content, and/or services offered. Any obvious errors or mistakes in the offer shall not be binding on the trader.



Every offer shall contain adequate information so that the rights and obligations associated with acceptance of the offer are clear to the consumer.

Purchase and Payment

All purchases made on our website are subject to availability. We reserve the right to cancel orders due to stock discrepancies or pricing errors. Accepted payment methods will be clearly displayed during the checkout process.

Returns and Refunds

Second-hand items cannot be returned due to their nature and condition upon purchase.

New and sealed items may be returned if the seal remains unbroken. To initiate a return, contact us within five days of receiving the item. Return shipping costs are the responsibility of the buyer unless the item is defective or not as described.

Shipping and Delivery

Orders will be shipped to the address provided during checkout. We aim to dispatch orders within 48 hours of payment confirmation. Delivery times vary based on location and the selected shipping method.



Intellectual Property Rights

All content on this website, including but not limited to text, graphics, logos, button icons, images, audio clips, digital downloads, and data compilations, is the property of our company or its content suppliers and is protected by international copyright laws.

Limitation of Liability

In no event shall we be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or in connection with your use of this website, even if we have been advised of the possibility of such damages.

Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of the Netherlands, and any disputes arising under them shall be subject to the exclusive jurisdiction of the courts of the Netherlands.

Changes to Terms and Conditions

We reserve the right to update or change these Terms and Conditions at any time. Your continued use of the website following the posting of changes constitutes acceptance of those changes.



Contact Us

For any inquiries regarding these Terms and Conditions or any other matter, please contact us at service@vinylverve.com.

Translated Text

These Terms and Conditions has been drawn up in the Dutch language. If there are any errors or ambiguities, we would appreciate hearing from you. In case of discrepancies between the Dutch text version of this Terms and Conditions and any translation, the Dutch version shall prevail.